Jul – Sep 2005: An Update from BISIL NA, Inc
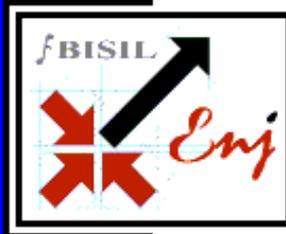
Bala Cynwyd, PA, Sep 30, 2005 (BISIL, NA) – BISIL and its flagship product Enj are now well-known in the BPM segment. BISIL gets regular opportunities to showcase the strengths of the BPM technology across verticals. This quarter saw some fast paced activity in the education sector.

About Enj

Enj is a leading Business Process Management (BPM) product from BISIL that enables organizations automate and manage business processes.

It provides complete end-to-end functionality facilitating the configuration of business processes, design associated documents, deployment - accept user input, process the transaction, route documents for information and approval to the concerned roles, store the accepted data, retrieve it through standard and user definable reports.

In addition to transaction automation and collaboration at the front-end, Enj facilitates administrative supervision, i.e. monitor and analyze performance of the processes for efficiency and effectiveness.

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Highlights

Enj in Education

Enj's Sarbanes- Oxley (SOX) solutions

Enj in Customer Service

Enj Ver 5.2

Enj in Education

After witnessing the successful implementation of Enj last year in the education sector, this quarter saw a repeat of last year with the beginning of the academic year. Solutions and services based on Enj's BPM platform with the beginning of the academic year at multiple locations in United States. These solutions and services help administrators better manage their yearly activities as well as streamline procedures using Enj.

Enj based services helps the administrative staff save 70-90% of their time that is currently spent in routine and repetitive activities that do not add value. The Administration solution and services are configured in such a way that the staff needs to handle only transactions by exception while the bulk of transactions are processed without any intervention from the staff. The Enj solution also integrates with upstream and downstream applications for inbound and outbound data transfer. This frees the staff to dedicate their time to the core objective of these educational programs - working with the students and providers to review, manage and monitor tutoring, lesson plans and progress reports for the students.

Enj's Sarbanes-Oxley (SOX) solutions

Sarbanes-Oxley compliance is a challenge on an on-going basis. After the initial flurry of activity to document business processes, a task that was done primarily through process documentation software created for that specific purpose. The real challenge for the executive teams' starts when they need to ensure continued implementation of these documented processes, and then, as processes evolve, ensuring that the process documentation remains 'in-sync' with these changing processes. Efficient implementation of these rules in everyday business activities is a challenge faced by many organizations. They are now realizing the importance of a systematic approach to SOX compliance.

Enj's features have proved to be singularly useful to meeting these needs. Enj's process modeler and the Enj-documentation features provide the necessary functionality.

Enj's rules engine which is used to specify rules at the process, document, and attribute levels is used to capture business rules. Enj documentation capabilities use the process definitions and business rules to create process documents. Subsequently as the business rules are changed, the process documentation is automatically updated. These rules are enforced for process participants

through the process orchestration engine. Additionally, Enj audit trails and logs transaction audit information making compliance with company rules and policies regulations becomes easier to monitor, manage, and enforce. With Enj's reporting and tracking capabilities, managers can develop performance standards and metrics to gauge success.

Enj's portal capability helps organizations distribute access to the processes and data through the browser, thus making deployments much simpler and efficient.

Enj in Customer Service

One of the more 'unusual' deployments of Enj this quarter was to provide a solution for Customer Help Desk for a financial services organization. To configure this solution, Enj's ability to integrate with third party solutions, and messaging management features were key. The powerful reporting capability reduced the crucial turnaround time in handling customer queries and grievances.

Enj was also used to manage deployments that required document and message flows and for exception handling using its powerful transaction engine.

Enj Version 5.2

Enj version 5.2 release was advanced to meet the requirements of our clients.

Inter instance transfer is the major enhancement in version 5.2 that adds to the data processing capability of Enj. The enhanced features now make it easier to manage a split process deployment across instances. This capability has opened up many more deployment options for our enterprise customers. This helps them manage their computing resources more efficiently and reduce deployment costs.

Future Guidance

In future BISIL will concentrate on building solutions for specific industry verticals. Two verticals identified for market focus in Q4, 05 are solutions for mortgage and insurance – data management solutions for risk managers.

It will continue to enhance Enj's data processing capability and add more features to its reporting module. The next release is slated for Jan 06.