Jan – Mar 2007: An Update from BISIL NA, Inc

Bala Cynwyd, PA, Apr 8, 2007 (BISIL, NA) –The first quarter of 2007 saw some interesting Enj deployments ranging from public sector to financial services. The most significant development of Q1-07 was the significant improvements in Enj core technology, with architectural level changes that improve performance of the transact engine. This improves performance in all parts of a deployment. Here is what happened at BISIL in Q1-07.

About Enj

Enj is a leading Business Process Management (BPM) product from BISIL that enables organizations automate and manage business processes.

BISIL's Enj is a comprehensive Enterprise Business Process Management Platform that enables organizations to attain a higher level of agility and efficiency by helping automate processes as well as providing a system to govern and monitor the efficiency of the processes employed. Enj incorporates a full business process life-cycle connecting "people with people", "systems with people" and "systems with systems". It combines capabilities of Work Flow, Transaction Management, and Document Management in one system that is browser-based, user friendly, scalable, and has a service oriented architecture (SOA).

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Enj in Public Sector – Portals

In Q1-07, Enj was used to configure and deploy processes in the Public Sector to capture, index, organize and make available through a portal various public documents that citizens have a right to access. This involves designing and configuring processes that can coordinate these activities to capture, index and organize documents across multiple locations.

The document capture happens synchronously as well as asynchronously at multiple locations. The processes configured on Enj help capture these documents from multiple sources.

The thin client n-tier technology of Enj is leveraged for effortless coordination and work distribution across multiple locations, centers, and competence centers.

Enj for Retail Online Service

Enj has been used in Q1-07 for building and deploying what is perhaps the most interesting and certainly technologically the most significant deployments of Enj anywhere in the world.

Enj was used to build a complete retail online offering that is to be launched in early Q2-07. The requirements from the tool for this offering were – a capability to do rules based processing, flexibility in ability to specify and change rules on an on-going basis for maintainability, a process guided data collection process, ability to configure and deploy support processes; all this integrated with portal capability, scalability, thin client, n-tier architecture.

Enj's ability to meet these criteria let to its use for configuring and deployment of this service.

Enj helps build a BPM Enterprise

Enj was also used to build processes for the entire enterprise from the front to back office in Q1-07. This – using a BPM product for automating the entire enterprise, is probably another first for a BPM product anywhere in the world.

The scope of the processes automated covers all aspects of operations for this enterprise. These range from pre-sales, to sales, invoicing, credit card processing, reconciliation, accounting, support, production and operations. Enj was an ideal fit for this deployment since it provides this company with the option of adding and modifying processes as the companies grows and morphs.

The ease of with which these processes can be integrated with each other is also of equal importance to this company. As they deploy new processes – they have the need to integrate these processes either upstream, mid stream or down stream something that is very easily done in Enj.

Another feature of Enj that has been very useful in this deployment is the ease with which Enj can be implemented across the extended enterprise – to various stakeholders and partners.

This company has outsourcing partners for sales and for support. They need to have the capability of 'flexible wiring' in their solutions so that they have the freedom to move not only the data in and out of the company but also change and re-assign tasks either within or outside the organization as and when required. In either case the solution should not need re-configuration or re-building – something that is very easily done with Enj.

Partner network

There have been significant additions to the Enj Partner network, and we have key relationships with several mid and large consulting, integration, and processing fields. Our partner network has been a valuable addition to our presence in the market place. We are anticipating a significant growth in our partner network in 2007.

Product Enhancements

In keeping with our ongoing commitment to keep Enj concurrent with the latest proven open world technologies, we invested Q1-07 is making significant architectural and across the board changes like implementing AJAX, bringing efficiencies into construction and serving of pages, making DB queries and reports more efficient.

Our learning from the working of Enj at implementations over the past 3 years had provided us valuable insights into operational bottlenecks. The most significant of these bottlenecks have now been removed.

These enhancements have shown significant performance improvements in the test labs. These enhancements were made a part of the GA version in the release that was sent out at the end of Q1-07.